# Coaching with Integrity Scheme of Work

#### Workshop One

#### Induction

- An outline of the qualification and commitment to attendance and skills practice
- The aims of the program
- Expectations of delegates and benefits for individuals and the organiation
- Format of the program : content, hours, skills practice, and delivery methods
- Roles and responsibilities of McWilliams Associates, learners and ILM around Centre Policies and Quality Control

Content
Contracting
What Coaching is
Coaching and Council Values
Skills, Knowledge, and Behaviors of a Good Coach
Listening and Observation Skills
The Four Levels of Listening
Reflective Practice and actions

#### Workshop Two

Contracting
Wheel of Coaching Assessment
Questioning
Goldfish Bowl Exercise
Questions/Comments
Reflective Practice and actions

#### Workshop Three

Contracting
TGROW model for Coaching
Triad Practice
Linking coaching to the PERFORM Framework
SMARTER goal setting
Opportunities to Coach
Motivational MAP
Reflective Practice and actions

### Workshop Four

Contracting
Recap on the use of GROW
Challenges in Coaching
Skill/Will Matrix
The Art of Delegation
Giving Feedback
Giving Feedback practice
Opportunities to give feedback
Reflective Practice and actions

#### Workshop Five

Contracting
Scaling as model for Team Coaching
Scaling Practice on a real objective
Identifying opportunities to use Scaling
Mind Mapping to generate Options in Team Coaching
Reflective practice and actions

## Workshop Six

Contracting
Receiving Feedback
Challenging Assumptions and Self-Limiting Beliefs
Coaching Practice in Triads
Reflective practice and actions

Continuous Professional Development Mind Map of Ideas

Council Evaluations
Survey Monkey for McWilliams Associates
Coaching Resource List